



Covid-19 Rules & Protocols

GENERAL FACILITY INFORMATION

- **CLUBHOUSE IS OPEN.**

The clubhouse is open with lower capacities and social distancing in effect at all times. The locker room area is closed until further notice.

- **Food & Beverage operations are now open.** The restaurant has a maximum table size of 6 patrons. While on course, and for ease of service, we recommend players call the Crossover Grill 15 minutes in advance of pick up time. (403) 256-2002 ext 2.

- **The driving range is open with limited stall availability. The first** the first four stalls are reserved for player warm-up. The next 4 stalls can be booked in 30 minute sessions by calling (403) 256-2002. The practice putting green is open and players are required to use their own golf balls and maintain social distance at all times.

- **No loose tees, ball markers, divot repair tools or scorecards** will be available or provided. Each cart will have one scorecard and one pencil at arrival.

- **No accessories available on course.** Ball washers, rakes, water fountains, etc. have all been removed. Benches are not to be used.

- **Physical distancing** and other requirements will be monitored by staff on course. Physical distancing rules also apply when dealing with staff members.

- **Do not come to the Club** if you are sick or if you or anyone in your household is feeling unwell or showing possible symptoms of Covid-19.

- **No congregating** anywhere on site or in the parking lot after your round.



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GENERAL GOLF PROTOCOLS

- **Players must always abide by the mandatory physical distancing requirements of at least 2 meters/6 feet.**
- **All normal booking procedures and member category booking restrictions apply.** On-Line booking is the best method but players may call the pro shop to make bookings. No walk on play allowed.
- **All players must arrive no more than 30 minutes prior to their time.** Those who do not will be asked to turn around or will be required to wait in their vehicle until 30 minutes before their tee time, depending on parking space availability. If possible, please do not park directly beside another vehicle that is arriving or departing. Please follow signage, staff instructions and orange pylons for correct traffic flow.
- **Power carts are available and will be single rider unless** the riders are from the **same** household
- **Bunker rakes** will not be available on the golf course. Please your feet to smooth sand and play preferred lies in all bunkers.
- **DO NOT TOUCH FLAG POLES.** The flag must remain in the hole.
- **In the event of an emergency,** please call 9-1-1 first. Please notify the Golf Shop of the emergency and your precise location so they can assist the first responders.
- **If dangerous weather** is approaching, please immediately return to your vehicle and take cover. On-course shelters do not provide adequate space for social distancing. The Clubhouse has limited capacity due to health regulations.
- **No off-course alcoholic beverages** are permitted under any circumstances.
- **Players will be required to handle their own clubs** at all times. Until further notice, our staff will not be permitted to assist players with their golf clubs in any way.



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ARRIVAL & CHECK-IN PROTOCOLS

Please share this document with all players in group prior to arrival at the club.

- **All players must arrive no more than 30 minutes prior to their time.** Those who do not will be asked to turn around or will be required to wait in their vehicle until 30 minutes before their tee time, depending on space availability. If possible, please do not park directly beside another vehicle that is arriving or departing. Please follow signage, staff instructions and orange pylons for correct traffic flow.
- **All players will park in the parking lot beside Desert #1 tee box.** A staff member will greet you there, confirm your tee time and direct you to parking spot.
- **All players will be required to handle their own clubs at all times.**
- **Any player who needs to check in or retrieve a power cart** will walk to the Bag Drop area in front of the clubhouse and follow the check-in procedures displayed when you arrive there.
- **All Members are encouraged to put all charges on their member account.**
- **For public players,** we will have tap enabled debit machines to complete your purchase. For those who have created accredit card on file, we can also charge that card upon arrival and email a receipt.
- **Food & Beverage operations are now open.** The restaurant has a maximum table size of 6 patrons. While on course, and for ease of service, we recommend players call the Crossover Grill 15 minutes in advance of pick up time. (403) 256-2002 ext 2.
- **Players are asked to please move efficiently** prior to tee off to ensure physical distancing requirements are maintained in all areas.
- **Please be here on time for all tee times.**