



# Covid-19 Rules & Protocols

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Updated April 1, 2021

## GENERAL FACILITY INFORMATION

- **CLUBHOUSE IS OPEN.**

The clubhouse is open and social distancing guidelines are in effect at all times. The locker room area is open for Members only. Maximum 3 people in locker room at a time. Masks are mandatory in all areas of the clubhouse, except when seated at your table eating or drinking.

- **Food & Beverage Operation.** As per recent AHS Guidelines, we are unable to provide inside dining. Our patio is available for dining with a maximum party size of 6 people. Guests on the patio are required to be from the same household or the 2 close contacts of a person living alone. Our halfway house, the Crossover Grill is in full operation for take out service. While on course, and for ease of service, we recommend players call the Crossover Grill 15 minutes in advance of pick up time. (403) 256-2002 ext 2.

- **The driving range is open with limited stall availability.** The first the first five stalls are reserved for player warm-up. The next 5 stalls can be booked in 30 minute sessions by calling (403) 256-2002. The practice putting green is open and players are required to use their own golf balls and maintain social distance at all times.

- **No loose tees, ball markers, divot repair tools or scorecards** will be available or provided. Scorecards will be provided on power carts or first tee.

- **No accessories available on course.** Ball washers, rakes, water fountains, etc. have all been removed. Benches are not be used.

- **Physical distancing** and other requirements will be monitored by staff on course. Physical distancing rules also apply when dealing with staff members.

- **Do not come to the Club** if you are sick or if you or anyone in your household is feeling unwell or showing possible symptoms of Covid-19.

- **No congregating** anywhere on site or in the parking lot after your round.



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## GENERAL GOLF PROTOCOLS

- **All players should arrive no more than 30 minutes prior to their time.** Those who do not may be asked to turn around or will be required to wait in their vehicle until 30 minutes before their tee time, depending on parking space availability. If possible, please do not park directly beside another vehicle that is arriving or departing. Please follow signage, staff instructions and orange pylons for correct traffic flow.
- **Power carts are available and players may ride together in a cart.** Power carts may be available for those who **choose** to ride alone at a cost of \$30/seat, based on availability. When in doubt, wear a mask and be safe.
- **Bunker rakes** will not be available on the golf course. Please use your feet to smooth sand and play preferred lies in all bunkers.
- **DO NOT TOUCH FLAG POLES.** The flag must remain in the hole.
- **In the event of an emergency**, please call 9-1-1 first. Please notify the Golf Shop of the emergency and your precise location so they can assist the first responders.
- **If dangerous weather** is approaching, please immediately return to your vehicle and take cover. On-course shelters do not provide adequate space for social distancing. If going to the clubhouse, please maintain social distancing at all times.
- **No off-course alcoholic beverages** are permitted under any circumstances.
- **Players will be required to handle their own clubs** at all times. Until further notice, our staff will not be permitted to assist players with their golf clubs in any way.



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## ARRIVAL & CHECK-IN PROTOCOLS

Please share this document with all players in group prior to arrival at the club.

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- **All players will park in the parking lot beside Desert #1 tee box.** A staff member will greet you there, confirm your tee time and direct you to parking spot.
- **All players will be required to handle their own clubs at all times.**
- **All Members are encouraged to put all charges on their member account.**
- **For public players,** we will have tap enabled debit machines to complete your purchase. For those who have created accredit card on file, we can also charge that card upon arrival and email a receipt.
- **On Course Food & Beverage operations are open.** While on course, and for ease of service, we recommend players call the Crossover Grill 15 minutes in advance of pick up time. (403) 256-2002 ext 2.
- **Players are asked to please move efficiently** prior to tee off to ensure physical distancing requirements are maintained in all areas.
- **Please be here on time for all tee times.**